



## Help us help others.

### Are you or someone you know having problems paying your energy bill?

If you're having, or expect to have, problems paying your energy bills, call DTE Energy at **800.477.4747**. We have a number of options to help, including:

- **ENERGY ASSISTANCE PROGRAMS FOR LOW-INCOME AND SENIORS** – We offer several programs to assist our low income customers and seniors with paying their energy bills. We will work with you to set up a payment plan or advise you of assistance agencies in your area. To see if you qualify, see chart below. Call **800.477.4747** for more information.
- **HOME HEATING CREDIT** – This credit helps eligible low-income customers receive funds from the State of Michigan to apply toward their DTE Energy heating account. To qualify, you must meet the Home Heating Credit guidelines (see below). These guidelines are based on household income, number of exemptions and heating costs. For more information, visit [dteenergy.com/heatingcredit](http://dteenergy.com/heatingcredit) or call **800.477.4747**.
- **UNITED WAY 211** – United Way offers a number of services and resources, such as utility or rent payment assistance, child and elder care, emergency shelters, job training and counseling. For cell phone users or land lines without 211 capabilities, call United Way at **800.552.1183**.
- **BUDGETWISE BILLING®** - DTE Energy's Budgetwise® Billing calculates your average monthly amount based on your previous year's usage and you pay that amount for the next 12 months. Now with our new **enhancements** your settlement month can be divided by 12 and added to your next year's monthly budget amount with no late fees or extra charges. For more information, or to enroll in BWB visit [dteenergy.com/bwb](http://dteenergy.com/bwb) or call **800.477.4747**.



INCOME GUIDELINES			
Number of Household Members	Federal Household Income Guidelines* Maximum Income	Household Income Guidelines** Maximum Income	Home Heating Credit Maximum Income
1	\$16,245	\$21,660	\$11,929
2	\$21,855	\$29,140	\$16,043
3	\$27,465	\$36,620	\$20,158
4	\$33,075	\$44,100	\$24,272
5	\$38,685	\$51,580	\$28,387
6	\$44,295***	\$59,060****	\$32,500*****

\* Based on 150 percent of poverty level set by U.S. Dept. of Health & Human Services.  
 \*\* Based on 200 percent of poverty level set by U.S. Dept. of Health & Human Services.  
 \*\*\* Add \$5,610 for each additional household member.  
 \*\*\*\* Add \$7,480 for each additional household member.  
 \*\*\*\*\* Add \$4,114 for each additional household member.

We work with many government and private agencies that provide programs and assistance to eligible low income customers. Go to [dteenergy.com](http://dteenergy.com) and enter *payment assistance* in the search box or call **800.477.4747**.

## Savings tips:

Reduce your energy use and save money cooling your home this season by following these tips: Avoid activities that add heat and humidity to your home during the hottest parts of the day, such as:

- Cook outside on the grill instead of using the oven whenever possible.
- Run the dishwasher in the evening when the outside air is cooler.
- Let dishes air dry in the dishwasher rather than using the drying feature.