# MEDICAID MAN MESSENGER – February 2023

### MEDICALLY QUALIFIED PROVIDER'S SIGNATURE

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### \*FOR DIRECT SERVICE STAFF ONLY\*

According to the Centers for Medicare and Medicaid Services (CMS), the student's plan of care is considered a medical plan of care and therefore must be signed by a medically qualified individual.

### Section 1.7 Treatment Plan

Under requirements: "The treatment plan must be signed, titled, and dated by the qualified staff prior to billing Medicaid for services and must be retained in the beneficiary's school clinical record." It is a policy that has slipped through the crack and is becoming one of the findings for our State auditors.

In order to rectify this situation, the Medicaid team has created a Medical Plan of Care Signature form for the Direct Service Claiming (students with an IEP/IFSP) and Caring for Students (students with a plan of care other than an IEP/IFSP) programs.

By signing the POC the medically qualified individual is indicating that they have reviewed the POC and that the planned intervention(s) are appropriate for the student's diagnosis and needs. For information on how to complete this section using the documentation tool, please visit our website and download the Medicaid Plan of Care Guidance Document which will walk you through the process step-by-step.

https://www.resa.net/administrativesupport/medicaid/medicaid-school-staff



# Ask Medicaid Man

Dear Medicaid Man, I just realized that I billed services for a day my student was absent and it's marked BILLED. What do I do?

~ Panicked

Dear Panicked,

No need to stress, if you've made a mistake and billed for a student in error (they were absent, billed the wrong student, etc.) there are a couple things you can do to fix the situation.

- If the service is still in Open or Ready to Bill status, you can delete it yourself by selecting the service and then clicking on the DELETE button on the Service History menu bar.
- 2. If the service has been marked Billed, send the Medicaid Dept. an email with the date of the service and the student's ID#. We will go in and VOID that service for you.
- 3. Call the Medicaid department with any questions you may have.

#### **Did You Know?**

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Each year RESA's Medicaid Office conducts an Internal Audit Review to make sure districts are fully compliant with all aspects of the federal program. A student from each district is selected randomly and a review of the student's Medicaid services is performed for billing accuracy and compliance. The Internal Audit letters were sent out on January 28th and you may be contacted by your district's Special Ed Office for the documentation regarding the services you provided for the student being audited. Some of the documentation we request is listed below:

- Student's IEP
- Personal Care Authorization Form
- Personal Care Monthly Logs
- Service Notes for practitioners working with the student
- Prescription for OT,PT, O&M if needed



We're here to help!

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